



UPS Trackpad[®]

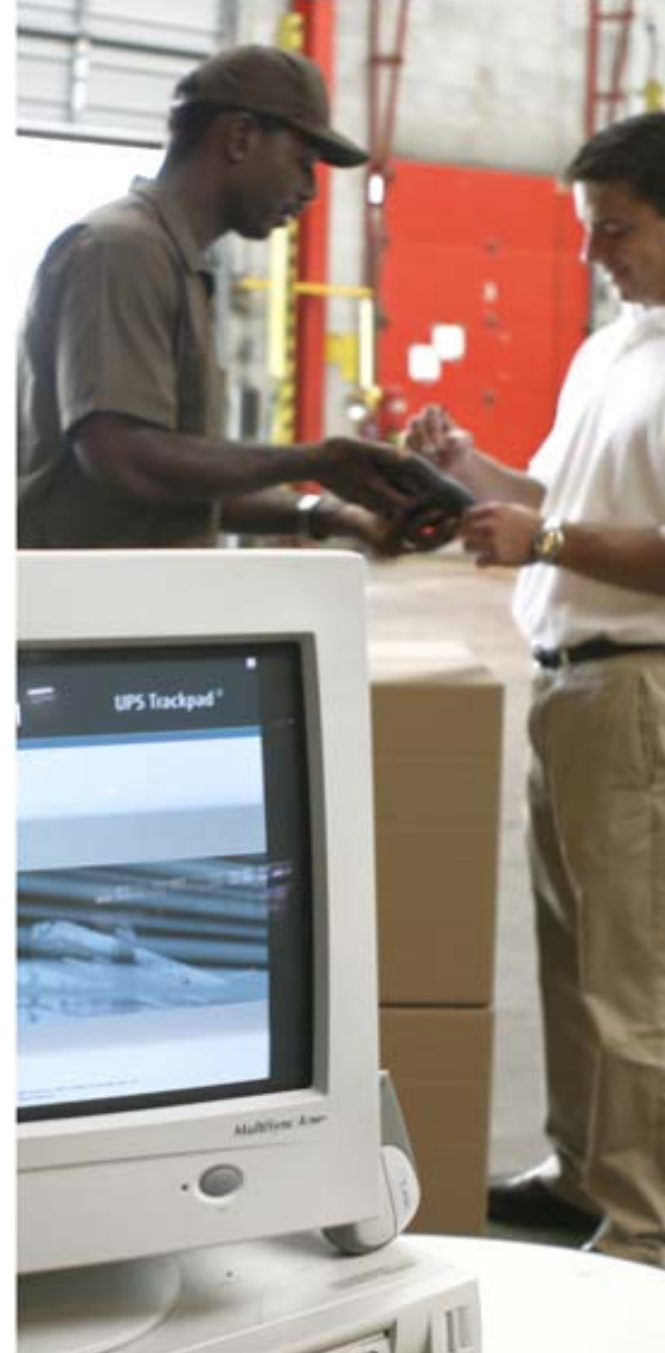
UPS Professional Services



Turbo-charge Your Mail Room

You rely on UPS to ensure deliveries reach your operation quickly and securely.

Now, you can use that same reliability from your mail room or dock to board room or desk



About UPS Trackpad.



Components

Handheld Personal Computers

- Used by your internal delivery personnel to scan shipments and capture data
 - Delivery time
 - Date and location
 - Recipient's name and signature

Desktop or Web-based Software

- Stores all delivery information
- Reconciles inbound and delivery data
- Notifies recipients via E-mail
- Generates management reports

Options

Desktop

- Foundation of UPS Trackpad

Enterprise

- Extend access to UPS Trackpad throughout your organization

Hand-held Computers

- Adds portability and on-the-spot signature capture

Using UPS Trackpad.



Taking the Steps from the Mail Room

Step 1 ▶	Step 2 ▶	Step 3 ▶	Step 4 ▶	Step 5 ▶	Step 6
Inbound Delivery	Process Packages	Notification	Internal Delivery	Data Transit	Reporting
<p>Packages are delivered from UPS and other carriers</p>	<p>UPS Trackpad accepts direct download from the UPS electronic clipboard</p> <p>Other carriers and non-bar coded packages are scanned and entered into the system</p>	<p>An Email notification sent to the recipient informing them that their package has arrived</p> <p>Eliminates internal calls for tracking and delivery information</p>	<p>Your staff makes delivery rounds with the UPS Trackpad handheld personal computer</p> <p>Final delivery made with a scan of the package's bar code and a signature from the recipient</p>	<p>Staff returns to UPS Trackpad station and performs data upload</p> <ul style="list-style-type: none"> • Delivery time and signature transferred <p>Email notification to recipient that package has been delivered</p>	<p>Staff reports that allow you to monitor team and individual performance</p> <p>History and proof of delivery of all packages</p> <p>Exception reporting</p>

Your Mail Room Operations

Manage with confidence

- Monitor the movement of every package and envelope

Reduce expenses

- Spend less time managing, delivering, and searching for misplaced packages

Learn it quickly

- Requires only minimal training and system resources

Use UPS Trackpad in Different Roles

Access shipment status and location anywhere

Improve customer service

Review delivery reports

Measure your productivity

View recipient's signatures

Manage your assets

Keep track of visitors

Advantages of Choosing UPS Trackpad

Cutting-edge methodologies and practices of UPS

Your internal deliveries are being monitored by the most reliable tracking technology available

You have the only internal tracking solution that's integrated with UPS's own world-leading technology

UPS Trackpad is not just for UPS shipments. It scans the barcodes of any carrier

You can create customizable bar codes for non-carrier documents, such as house mail

Venetian Resort and Casino



Case Study

Guests can Bet on Cutting-Edge Mail Services

Results

- Improved customer satisfaction
- Enhanced visibility
- Streamlined auditing process and accelerated cash flow
- Provided tools to better manage staffing levels

Challenge

- Streamline and enhance the internal mail and package delivery services for more than 450,000 visitors annually at one of the world's largest hotel, casino and convention complexes

“UPS Professional Services offered us a complete package of technology geared to our needs, along with training and technical support,” **Cindy Guido, Business Center Manager, The Venetian**

**Discussion and
Next Steps.**



Thank You.